

#1 eConsult gets results

eConsult is an integrated consultation and stakeholder engagement solution. You can plan and launch consultations; manage and communicate with participants, generate reports and analysis. You can make it easy to get response, presenting all information logically and clearly.

#2 Very easy to use. No IT involvement or skills needed

It is simple to use and you can concentrate on Consultation. No technical skills needed. Consultation can be complex but it doesn't need to be complicated. eConsult enables and encourages structured and contextual responses. Users find it easy and satisfying. It's a hosted solution. Consultation as a service - success not software!

#3 Reduce costs, enjoy a high return on investment

With eConsult productivity jumps. What took days or weeks to create now takes hours. Its structured methodology also means huge time savings at the back-end in terms of analysis and reporting. This is very important. Even our forums can be analysed and reports generated rapidly.

#4 Create and manage multiple consultations and campaigns

eConsult is an enterprise level solution which enables different administrators, departments or your strategic partners to run separate consultation exercises simultaneously, and of course allows participants to access them. All stages of consultations or campaigns can be managed and easily accessed by participants.

#5 Comprehensive questionnaires, analysis and reporting

All survey types and questions easily created and integrated to the participative process; real time analysis on feedback; reports on consultation methods and results, enabling the management of consultation activity to be improved as lessons are learned about what worked well and what not so well.

#6 Stakeholder Registration and Consultee Database

Registration and alerts system; importing, targeting and communications with participants; email , SMS; profiling and selections; analyses by profiles as well as cross tabs within surveys. Build trust and relationships.

#7 Avoiding duplication and consultation fatigue

Sharing intentions with strategic partners through alerts or discussions; accessing past consultations and their target audiences or methods - all can significantly reduce over targeting and duplication.

#8 Discussions forums

For internal discussion, for discussions with partners; for dialogues with target audiences. Not all consultations are formal "top down" processes. Peer to peer dialogues can provide insights and of course build relationships. Of course you have complete control and you can code and analyse posts.

#9 Groups and ePanels

You can create or import Groups - a citizens' panel, customers, suppliers - and undertake specific activity - of course all the tools in eConsult can be used. You can build and manage an ePanel of experts, or businesses or people with special needs.

#10 Consultation Responder

As an organisation you may also be a consultee as well as a consultant! If you are, you will know how time consuming that process can be. eConsult's internal consultation processes solves the problem. You can efficiently engage with colleagues and respond easily and rapidly saving time, effort ... and money

#11 Document management

Good consultation is based on making relevant documents available and understandable. With eConsult you can use our Knowledge Bank to break documents into "bite sized" chunks. Of course all documents or sections of them are displayed contextually within the work flow process. Result? Superb response and easy analysis.

#12 Return on investment

Productivity and performance improvement of times 10 or more